

**BEFORE THE FORUM  
FOR REDRESSAL OF CONSUMER GRIEVANCES  
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 07<sup>th</sup> day of August 2018

C.G.No:120/2017-18/Nellore Circle

**Present**

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

Smt V.Thanuja,  
Kalaganda,  
Balayapalli,  
Nellore -Dist

Complainant

AND

1. AE/O/Balayapalli  
2. ADE/O/Venkatagiiri  
3. DE/O/Naidupet

Respondents

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**ORDER**

1. Complainant filed a petition in the Forum for replacement of damaged poles and cable in cyclone.
2. Respondent 1, 2 ,and 3 in their joint written submission stated that the complainant work was completed by erecting new poles and replacing the damaged cable with new cable.
3. Complainant also expressed her satisfaction in dissolving grievance when she was contacted by the Forum on 26.06. 2018 at 1: 00 P. M. Overphone.
4. In as much as the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed of in favour of the complainant.

**DESPATCHED**  
DATE

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10/8/18

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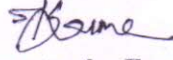
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If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 07<sup>th</sup> August 2018.

Sd/- Member (Finance)      Sd/- Member (Technical)      Sd/- Independent Member      Sd/- Chairperson

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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